

Pedrollo S.p.A. warrants for a 24 month period from the date of purchase, to be proven by dated proof of purchase, that the product will be free of material and construction defects, at the following conditions:

- 1) only products purchased from Pedrollo S.p.A. or resellers authorised by Pedrollo S.p.A. will be covered by this warranty;
- 2) the warranty does not include any failure resulting from errors in the connection to power supply, lack of adequate protection, defective installation, faulty handling and, however, inaccuracies in system operation. Pursuant to regulations on the sale of consumer goods (art. 1519-bis and following of the Italian Civil Code), it is hereby specified that Pedrollo products should be installed by technically qualified personnel, as they are not designed to be installed by generic consumers.
- 3) this warranty does not include:
 - material failures resulting from corrosion or scraping of any kind caused by pumped liquids;
 - failure to work well due to bad installation;
 - failure to work well or product breakdown due to loads exceeding label limits;
- 4) in case of operation under warranty, Pedrollo S.p.A. only ensures repairing or replacing of the pump or device at their premises or one of our authorized service center and if recognized as defective, excluding any claim for damages and/or compensation.
- 5) allegedly defective product should be sent “carriage paid” to Pedrollo’s registered office or to an authorized service center. Pedrollo reserves a final decision on the reason of the failure and on how to repair or replace the device. Following the repairing or replacement, the device will be returned by Pedrollo “carriage forward” to the Customer.
- 6) this warranty decays if:
 - 6a) the customer has failed to comply with payment terms;
 - 6b) the equipment or part were tampered by any non authorised third party;
 - 6c) the flaw and/or malfunction are not reported by the compulsory term of eight days.
- 7) Pedrollo S.p.A. do not sell directly to purchasers that may be qualified as consumers pursuant to regulations on “sale of consumer goods” (art. 1519-bis and following of the Italian Civil Code). If the main purchaser from Pedrollo S.p.A. (direct customer of Pedrollo S.p.A.) resells a product to a final purchaser that may be qualified as consumer pursuant to the above-mentioned law, Pedrollo S.p.A. warrants a withdrawal right pursuant to art. 1519-quinquies and following of the Italian Civil Code, without prejudice of the warranty conditions as per previous points 1-6, and at the following conditions:
 - 7a) Pedrollo S.p.A. shall be informed by registered letter with advice of receipt by the compulsory term of 8 days since the first consumer’s claim, under penalty of warranty decay;
 - 7b) Pedrollo S.p.A. shall be informed in the same manner and under the same penalty as per point 7a above, about any customer’s extra-judicial or judicial initiative;
 - 7c) a withdrawal right will only be acknowledged if the customer’s prompt reaction is either recognised by Pedrollo or ascertained by a Court along with the validity of this warranty pursuant to the conditions stated in all previous paragraphs.
 - 7d) warranty conditions as per previous arts. 1-6 will also apply
- 8) Pedrollo S.p.A. reserves the right to make any changes with no previous notice;
- 9) In the event of disputes related to the persistence and operation of this warranty, and however related or consequent to this warranty, the Court placed in the same area as Pedrollo S.p.A. registered office will have exclusive jurisdiction.